



CERTIFICATE

This is to certify the project work entitled
“SERVICE QUALITY AND CONSUMER SATISFACTION OF
MARUTI SERVICE CENTERS”

Is done by

NAME : **SONIYA BAI CHOBDAR**

ROLL NO : **110420401018**

As a part of their Curriculum in the Department of Commerce
IDEAL DEGREE COLLEGE FOR WOMENS
HYDERABAD – 500007

This is work has been carried out under my guidance

B. Madhusudhan

PRINCIPAL: B.MADHUSUDHAN



[Signature]
External EXAMINER

[Signature]
MENTOR: S. BHAGYA LAXMI