



CERTIFICATE

This is to certify the project work entitled
“SERVICE QUALITY AND CONSUMER SATISFACTION OF
MARUTI SERVICE CENTERS”

Is done by

NAME : **TASMIYA ANJUM**

ROLL NO : **110420401019**

As a part of their Curriculum in the Department of Commerce

IDEAL DEGREE COLLEGE FOR WOMENS

HYDERABAD – 500007

This is work has been carried out under my guidance

B. Madhusudhan

PRINCIPAL: **B.MADHUSUDHAN**



[Signature]
External EXAMINER

[Signature]

MENTOR: **S. BHAGYA LAXMI**