



CERTIFICATE

This is to certify the project work entitled
"SERVICE QUALITY AND CONSUMER SATISFACTION OF
MARUTI SERVICE CENTERS"

Is done by

NAME : THIRUNAHARI PRASANNA

ROLL NO : 110420401020

As a part of their Curriculum in the Department of Commerce

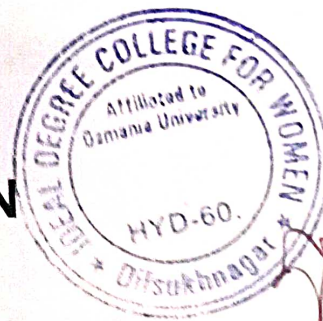
IDEAL DEGREE COLLEGE FOR WOMENS

HYDERABAD – 500007

This is work has been carried out under my guidance

B. Madhusudhan

PRINCIPAL: B.MADHUSUDHAN



External EXAMINER

S. Bhagya Laxmi
MENTOR: S. BHAGYA LAXMI